



**2002 MISSION FULFILLMENT REPORT**

January 1, 2002 – December 31, 2002

In 2002 TransAccess provided direct one-on-one services to 635 individuals with disabilities and indirect services to approximately 800 individuals with disabilities, their families and caregivers.

**School-to-Career and Internship Program**

Program Highlights

Total Students served to date:	540	
Internships YTD:	5	
Attendees to student classes:	540	
Job Shadowing Sessions:	10	Attendees: 71
Business Networking Sessions:	10	Attendees: 94
Employer Contacts:	41	

*Workshops Offered*

- Self-Advocacy
- Americans with Disabilities Act
- Interviewing Skills
- Resume Writing
- Social Security Benefits
- Job Fair Navigation
- Job Research Skills

Those students who completed evaluations from participating in STC and Internship activities rated services extremely favorable.

Internship/Workshop Evaluations

Overall score: 3.5	Yes	No
Was the presenter and information easy to understand?	93%	7%
Did the presenter give you information you could use for your future?	89%	11%
I understand what an accommodation is.	85%	15%
If I need an accommodation, I will know how to ask for one.	85%	15%
Did you like the videos used in the workshop?	59%	41%
Overall how would you rate the workshop?		
Poor: 0      Fair: 17.5%      Good: 25.5%      Very Good: 39%      Excellent: 18%		

*What area or topic did you feel was most helpful?*

- Learning about the types of learning disabilities.
- I like the video she didn't put her self down.

- All of the topics helped me a lot.
- Resumes.
- On what I need to know so that I could succeed in college.
- What kind of needs I need to have for what I want to be.
- Try and you will succeed.
- I learned what a accommodations are.
- I like the way they talked about advocacy.
- The women that had a disability who was very successful in life even though she had a disability.
- The movie was good I feel more comfortable about my learning disability. I'm Not Alone.
- Everything.
- The job help.
- Verbal activity.
- Everything was good.
- The packets.
- About the wages of the jobs you want.
- The videos.
- How to ask for an accommodation.
- Telling me about my career that I want go into.

*What if any, areas do you think could be improved?*

- Nothing at all it was very good.
- It was all the same...
- Our communication skills- the video was very good...
- The videos are lame it's nothing new.
- More interesting and fun.
- I don't know.
- None.

## **Employer Involvement**

### Meetings

Have been held with the following companies or agencies to arrange services: Intel, SRI, IBM, Microsoft, The Hilton Hotel, The Red Lobster, Oracle, Agilent, FedEx, Hewlett-Packard, National Semiconductor, The San Jose Airport Authority, Santa Clara County Office of Education, Stanford University Archimedes Project, Bank of America, Santa Clara University and Santa Clara Valley Water District.

### Projects

The TransAccess School-to-Career Program was the local organizer of the National Disability Mentoring Day of the American Association of Persons with Disabilities (AAPD). Over 60 employees from the various companies participating in National Disability Mentoring Day participated as volunteers to work with the students at their company sites. Sylvia organized a job fair for the Fremont Unified Special Education students. 75 students and 19 employers attended.

### STC and Internship Activities

STC and Internship Program activities have occurred at the following employer sites: Microsoft, Agilent, FedEx, Intel, IBM, the Santa Clara Valley Water District, the Santa Clara County Office of Education, Hewlett-Packard, SRI, Stanford University, The San Jose Airport, Santa Clara

University, Stanford University Archimedes Project, Manpower, Bank of America, Manpower, YMCA, Parents Helping Parents, Santa Clara Fire Department and The Pinnacle

**Presentations, Partnerships, Recruitment Sources, Memberships, Volunteers**

Total Volunteer Hours

STC and Internship programs: 386

Meetings and Conferences

Meetings with Disabled Student Services programs of Stanford University, the DSS programs of West Valley College and Evergreen College for student recruitment and presented at the Office of Education Transition Fair. Attendance at the Kitty Petty Institute Conference on learning disabilities, and the National High School High Tech meeting in Washington D.C.

Memberships

Staff continue to attend/participate as members of: BACED, West Valley College Advisory Board, NOVA Youth Advisory Committee, ILG, CONNECT, AAPD, the Office of Education Transition Fair, Joint Venture Education Forum, Palo Alto Vocational Education Advisory Meeting, De Anza College Special Education Advisory Meeting and the Joint Venture Education Forum.

BAC

The Business Advisory Committee has recruited five new business members. Presentations were made at the State Workability Conference, the Western Business and Information Technology Educators Conference in San Francisco and San Jose Unified School District Parent Empowerment Day. Staff interviewed and made recommendations to the California Governors Committee for Persons with Disabilities for the students from Santa Clara County who applied to the California Youth Leadership Forum.

**Various Statistics**

		<u>Average Age</u>	
Open with Department of Rehabilitation	52%	(Ranging from 15 to 57)	17
<u>Sex</u>		<u>Education</u>	
Male	62%	High School	25%
Female	38%	College/University	75%
<u>Disability</u>		<u>Ethnicity (Based on those replying)</u>	
Learning Disability	58%	White	58%
Mobility	25%	Hispanic	21%
Multi-Disabled	6%	Asian	17%
Sensory	6%	Afro-American	3%
Other	5%	American Indian or Alaskan Native	1%

## **A.T. Labs**

Department of Rehabilitation Evaluations:	44
Department of Rehabilitation Training:	18
Private/Worker's Compensation Evaluations:	17
Training:	14
Scholarship Services:	18
Total Individuals Served:	111

## **Highlights**

### Presentations

employmentAccess2002 conference, the San Jose District of the Department of Rehabilitation Access technology Fair, Oakland DR District panel discussion on employment and accommodations for persons with disabilities, The Spinal Cord Injury Unit at Valley Medical Center, the TransAccess Business Advisory Committee meeting, the Interdistrict Transition Team meeting, Workability I, Monta Vista High School parent/teacher/student presentation, Marin A.T. fair, and CSUN International Conference on Technology for Persons with Disabilities, State Compensation Insurance Fund Disability Team, Oracle, Services for the Brain Injured, Project HIRED Staff, Special Education teachers from Fremont high school, Samuel Merritt College Occupational Therapy Program students and Workability, the MS Society, and the ALS Society.

### Other Training

Staff provided training to Fremont Unified High School District, Tech Prep Teachers and coordinators and NOVA One Stop Employment Center access technology training for their teachers, students and service staff. All training was contracted by these entities and TransAccess invoiced for these services.

### Partnerships

We met quarterly with the Department of Rehabilitation to review our services and understand referral trends, the Veteran's Administration Robotic Arm team to begin our phase of the research, and Stanford Augmentative Communication Services and Compumentor.

### Other Services

Staff is still providing A.T. training services to Fremont Unified High School District teachers and students. The AT Labs consultation project with Hewlett-Packard was completed in March 2003.

### Memberships

Staff continues as a member of the Assistive Technology Advisory Committee for the State of California, the Mission College Advisory Committee; TransAccess was accepted as a part of the Alliance for Technology Access (ATA) Network.

## **General**

- *In-Kind*: Total in-kind contributions are \$40,223.

- *Cash Donations:* TransAccess received over \$80,000 in cash donations.

#### Grants Submitted and Funded

(January-July 2002): Tech Prep (\$5,000). We need to “bill” for the money as we perform the services of the grant. This will be partially this summer and mostly in the last quarter of 2002. Cisco Foundation (\$15,000) for the Internship Program, Compaq (\$20,000) for the A.T. Lab, Ed Dowd (\$10,000) for the Tech Transitions Program, Cisco Foundation (\$15,000) for the A.T. Labs, SBC Communications for the AT Labs (\$15,000), AMD for the STC program (\$2,000), Projects With Industry - PWI (\$208,000 a year for three years), The Cross Roads 90 Foundation (\$2,500), and the Health Trust (\$20,000) for FY 2003.

#### Memberships

TransAccess continues to attend and participate at a leadership level the Professional Technical Diversity Network, Silicon Valley Partnership, and the Governor’s Committee for the Employment of Persons with Disabilities, the Community Collaboration Team for Fremont Unified High School District and the California Business Leadership Network. Maria was appointed the Co-chair of the Affiliated Mayor’s Committees for the California Governor’s Committee for the Employment of Persons with Disabilities.

#### Administrative

TransAccess moved to 1590 the Alameda from 1 North First Street. Compaq donated much of the needed excess furniture, such as the conference room table, chairs, refrigerator, bookshelves, kitchen table, etc.

#### **Events and PR**

##### employmentAccess2002

employmentAccess2002 was held September 12 and 13 at the Microsoft Conference Center. There were over 200 attendees.

##### The TransAccess Open House

TransAccess had over 70 guests and was attended by representatives from corporate, DR, service provider and client groups.

#### Web Site

The TransAccess website has been updated and includes a calendar of events and a Spanish Language page.